APPENDIX A: SAMPLING METHODOLOGY

THE SAMPLING SCHEME

Stage 1: Drawing the primary sampling unit - sampling of Census Area Units

The first stage consisted of selecting a sample of Statistics New Zealand Area Units (as defined for the 2006 Census). As different Area Units have different population densities they were randomly selected so their chance of inclusion is in proportion to their size (size was defined by the number of residents of permanent private dwellings aged 6 to 13 living within each area unit).

STRATIFICATION OF AREA UNITS

Although the above 'proportional' sampling should ensure that each region of the country and each urban type are represented in their correct proportions, it is possible to get some deviation due to factors such as differential non-response. As an example, people in rural areas often have a higher rate of participation than people in urban areas.

The Area Units were therefore stratified into nine strata defined by crossing the following three region types with the following three urban types. This ensures that percentages of respondents in each region/ urban type combination match Census data to within the degree of closeness possible under the sampling scheme.

REGION TYPES

- 1. Northern North Island Northland, Auckland, Waikato, Bay of Plenty, Gisborne.
- 2. Southern North Island Hawkes Bay, Taranaki, Manawatu-Wanganui, Wellington.
- 3. South Island all the South Island.

URBAN TYPES

- 1. Main urban zones of population centres with 30,000+ total population in 2006.
- 2. Secondary and Minor urban centres with 1000 to 29,999 total population in 2006.
- 3. Rural localities and Area Units with less than 1000 total population in 2006.

Stage 2: Drawing the secondary sampling unit - selection of households within the Area Unit

Within each Area Unit, a 'start point' for a cluster of household interviews along a controlled interviewer walk (with call-backs) was selected.

A 'start point' was a street intersection selected randomly from the street intersections within an Area Unit, using random numbers, which refer to a grid overlay placed on a Statistics New Zealand Area Unit map. In rural Area Units, street intersections were selected with additional reference to NZMS topographic maps which contain more road detail. Grid cells in the overlay are sampled until an intersection which can meet the turning criteria of an interviewer walk is found. There was an added proviso built into this process that the start point should not have been used for other Colmar Brunton random door-to-door research in the last six months (to prevent respondent 'wear out' and associated negative effects on response rates).

Households were called upon sequentially along a controlled interviewer walk (or drive) out from the start point for the Area Unit. The interviewers walked leftwards from the start point calling on every third house encountered, turning left at street corners to proceed down the same side of the road. If they came back to where they started, they crossed the road to the opposite side, and repeated the leftwards walk. This walk was intended to produce eight interviews from households in the Area Unit after call-backs. The walk was bounded so that, at any stage during the initial walk and during the call-back walks, no more than 14 nonrefusing houses, including those where interviews took place, were 'open' to contact by the interviewer.

Stage 3: Drawing the tertiary sampling unit - selection of the child within the household

On contact with the household, the interviewer asked the initial contact whether the household includes parents/caregivers of children aged 6 to 13. If the household qualified in this regard, the interviewer asked to speak to the primary caregiver. They then sought permission from both the primary caregiver and a child to take part in the study. Where there was more than one child aged 6 to 13, we attempted to interview the child with the next birthday.

If childcare responsibilities were jointly undertaken by parents, we asked to speak to either parent/caregiver. If the household was ineligible, this was recorded and no interview was conducted.

Coverage

Using this method the coverage is almost 100% complete. All permanent private households in New Zealand which are not offshore from the North or South Island had a chance of being included in the sample (except for houses which require four wheel drive-access).

ETHNIC BOOSTERS

Additional face-to-face booster interviews were conducted with fifty Pacific Island children and fifty Asian children (and their primary caregivers). This involved proportional sampling from Statistics New Zealand Area Units with at least 20% Pacific and Asian populations respectively (where population is defined by the number of Pacific/Asian children aged 6 to 13 in each area unit).

For the Pacific booster interviews, on contact with the household, the interviewer asked the initial contact whether the household includes parents/caregivers of Pacific children aged 6 to 13. If the household qualified in this regard, the interviewer then asked to speak to the primary caregiver. They then sought permission from both the primary caregiver and the child to take part in the study. Where there was more than one Pacific child aged 6 to 13, we attempted to interview the child with the next birthday.

If childcare responsibilities were jointly undertaken by parents, interviewers asked to speak to either parent/ caregiver. If the household was ineligible, this was recorded and no interview was conducted.

A similar approach was used for the Asian booster interviews.

POST-STRATIFICATION

It should be noted that a sampling scheme which selects only one child per household is subject to a household size bias – where children from large families have a smaller chance of being included than children from small families. To correct for this bias a two-stage weighting process was applied. The first stage was a pre-weight to account for probability of selection. The second stage aligned sample data with Census data on age, gender, and ethnicity variables.

RESPONSE RATES

The response rate for the main sample is 77%. The response rates for the Pacific and Asian boosters are 76% and 68%, respectively.

The response rate is calculated as follows:

Response rate = $\frac{x}{v}$

where x = number of achieved interviews

y = number of eligible households contacted and attempted to be contacted in the universe, who qualify for inclusion.

As the target population for this survey is children aged 6-13 years, not all households are eligible for inclusion (ie, households without children aged 6-13 years are not eligible). Eligibility was not able to be determined for some households, for example, where the initial contact person refused to allow the interviewer to proceed to the point of determining whether there was an eligible person in the household.

Therefore, in order to determine the total number of eligible households, an estimation has been made by calculating the proportion of eligible households where eligibility was determined and applying this proportion to the number of eligible households where eligibility was not determined.

DATA PROCESSING

The local supervisor checked all questionnaires before they were dispatched for processing. Trained staff from Consumer Link (Colmar Brunton's fieldwork company) handled all subsequent editing and post-coding of questionnaires and data entry.

The following quality control measures are used for all processing and editing procedures:

An audit of 10% of all interviews is carried out. This involves:

- 1. Confirming the interview took place
- 2. Adherence to respondent selection procedure
- 3. Confirming the answers to at least three of the questions in the questionnaire
- 4. Feedback on interviewer's manner.

Coders check all questionnaires for accuracy and completeness, before data entry.

Data is entered using SurveyCraft[™] software. A minimum of 10% of each coder's work is checked. If errors are detected, 100% checks are carried out. A minimum of 10% of all data entry work is verified, and again, if errors are found, then 100% checks are carried out.

The SurveyCraft[™] data entry software also provides feedback on the level of interviewer error by interviewer name.

APPENDIX B: SAMPLE PROFILE

CHILDREN AGED 6 TO 13 YEARS

| Gender of child | - Wei | - Weighted No. % | | ighted |
|-----------------|----------|---------------------|-----|--------|
| | No. | | | % |
| Male | 314 | 52 | 268 | 44 |
| Female | 290 | 48 | 336 | 56 |
| | 604 | 100 | 604 | 100 |

| Age of child | Wei | Weighted | | eighted |
|----------------|-----|----------|-----|---------|
| | No. | % | No. | % |
| Six years | 73 | 12 | 64 | 11 |
| Seven years | 73 | 12 | 69 | 11 |
| Eight years | 73 | 12 | 82 | 14 |
| Nine years | 70 | 12 | 77 | 13 |
| Ten years | 80 | 13 | 108 | 18 |
| Eleven years | 78 | 13 | 66 | 11 |
| Twelve years | 78 | 13 | 74 | 12 |
| Thirteen years | 79 | 13 | 64 | 11 |
| | 604 | 100 | 604 | 100 |

| Ethnicity of child* | Weig | Weighted | | ighted |
|-----------------------------|------|----------|-----|--------|
| | No. | % | No. | % |
| NZ European/Pakeha | 387 | 64 | 364 | 60 |
| Maori | 139 | 23 | 128 | 21 |
| Pacific | 64 | 11 | 107 | 18 |
| Asian | 53 | 9 | 99 | 16 |
| European (non- New Zealand) | 44 | 7 | 25 | 4 |
| Other | 19 | 3 | 10 | 2 |
| Don't know | 3 | 1 | 1 | - |
| | 604 | | 604 | |

*Respondents can indicate more than one ethnicity. Percentages do not add to 100.

PRIMARY CAREGIVERS OF CHILDREN AGED 6 TO 13 YEARS

| Gender of primary caregiver | Wei | Weighted | | eighted |
|-----------------------------|-----|----------|-----|---------|
| | No. | No. % | | % |
| Male | 117 | 19 | 110 | 18 |
| Female | 487 | 81 | 494 | 82 |
| | 604 | 100 | 604 | 100 |

| Age of primary caregiver | Weighted | | Unweighted | |
|--------------------------|----------|-----|------------|-----|
| | No. | % | No. | % |
| 15 to 17 years | 3 | 1 | 2 | - |
| 18 to 19 years | 1 | - | 2 | - |
| 20 to 24 years | 5 | 1 | 8 | 1 |
| 25 to 29 years | 41 | 7 | 38 | 6 |
| 30 to 34 years | 98 | 16 | 108 | 18 |
| 35 to 39 years | 155 | 26 | 166 | 27 |
| 40 to 49 years | 258 | 43 | 243 | 40 |
| 50 to 59 years | 32 | 5 | 26 | 4 |
| 60 to 69 years | 11 | 2 | 11 | 2 |
| 70 + years | - | - | - | - |
| | 604 | 100 | 604 | 100 |

HOUSEHOLDS OF CHILDREN AGED 6 TO 13 YEARS

| Number of adults in household | Weig | Weighted | | ighted |
|-------------------------------|------|----------|-----|--------|
| | No. | % | No. | % |
| 1 | 135 | 22 | 108 | 18 |
| 2 | 375 | 62 | 390 | 65 |
| 3 | 58 | 10 | 65 | 11 |
| 4 | 19 | 3 | 21 | 3 |
| 5 | 11 | 2 | 12 | 2 |
| 6 | 5 | 1 | 6 | 1 |
| More than 6 | 1 | - | 2 | - |
| | 604 | 100 | 604 | 100 |

| Primary caregiver's relationship with other | Weighted | | Unwe | eighted |
|---|----------|----|------|---------|
| adults in household* | No. | % | No. | % |
| Husband/wife/partner | 433 | 92 | 454 | 92 |
| Mother/stepmother/partner of father | 35 | 8 | 37 | 7 |
| Father/stepfather/partner of mother | 11 | 2 | 13 | 3 |
| Brothers/sisters/stepbrothers/stepsisters | 21 | 5 | 23 | 5 |
| Child/children aged 18 and over | 37 | 8 | 35 | 7 |
| Grandmother | 7 | 2 | 10 | 2 |
| Grandfather | 1 | - | 2 | - |
| Other relative | 28 | 6 | 33 | 7 |
| Friend/other person not related to you | 9 | 2 | 14 | 3 |
| | 469 | | 496 | |

*Percentages will not add to 100 as more than one adult may live in each household.

| Number of children 14 to 17 | Weig | Weighted | | eighted |
|-----------------------------|------|----------|-----|---------|
| | No. | % | No. | % |
| 0 | 396 | 66 | 421 | 70 |
| 1 | 155 | 26 | 135 | 22 |
| 2 | 44 | 7 | 38 | 6 |
| 3 | 9 | 1 | 10 | 2 |
| | 604 | 100 | 604 | 100 |

| | 604 | 100 | 604 | 100 |
|----------------------------|-----|----------|-----|---------|
| More than 6 | 1 | _ | 4 | 1 |
| 6 | - | - | 1 | - |
| 5 | 9 | 1 | 17 | 3 |
| 4 | 28 | 5 | 45 | 7 |
| 3 | 83 | 14 | 103 | 17 |
| 2 | 213 | 35 | 236 | 39 |
| 1 | 270 | 45 | 198 | 33 |
| | No. | % | No. | % |
| Number of children 0 to 13 | We | Weighted | | eighted |

| New Zeala | nd Socio-economic Indicator (NZSEI) | Weig | ghted | Unweighted | |
|-----------|--|------|-------|------------|-----|
| Indicator | Occupation of main income earner | No. | % | No. | % |
| 1 | PROFESSIONAL: Accountant, Airline Pilot, Architect, Dentist, Doctor, Government Administrator (Senior), Headmaster, Journalist, Lawyer, Lecturer, Librarian, MP, Medical specialist, Professional Engineer, Radiologist, School Principal, Scientist, Secondary Teacher, Zoologist | 29 | 5 | 24 | 4 |
| 2 | SEMI-PROFESSIONAL/TECHNICIAN: Company Director, Company Manager, Computer Programmer, Detective, Editor, Electrical/Electronic Technician, IT Manager, Journalist, Laboratory Technician, Local Body Official, Managing Director, Pharmacist, Physiotherapist, Policeman, Primary School Teacher, Secretary, Social Worker, Typist | 68 | 11 | 61 | 10 |
| 3 | CLERICAL/PUBLIC SERVANT: Accounts Clerk, Bank Officer, Clerk, Company Sales Manager, Courier, DP Operator, Draughtsman, Electrician, Estate Agent, Human Resources Manager, Library Assistant, Nurse, Office Manager, Plumber, Salesman | 161 | 27 | 162 | 27 |
| 4 | SALES/SELF-EMPLOYED/QUALIFIED TRADESMAN: Baker, Builder, Cabinet Maker, Carpenter, Chef, Farmer, Florist, Hairdresser, Manager (Retail), Mechanic, Musician, Printer, Restaurant Manager, Shop Assistant | 98 | 16 | 97 | 16 |
| 5 | SEMI-SKILLED: Bricklayer, Bus Driver, Caretaker, Carpet Layer, Cook, Farm Contractor, Glazier, Machine Operator, Nurse Aid, Nursery Worker, Painter, Paperhanger, Plasterer, Postman, Service Station attendant, Truck Driver | 144 | 24 | 159 | 26 |
| 6 | LABOURER/UNSKILLED/UNEMPLOYED/ BENEFICIARY/RETIRED: Barman, Builder's Labourer, Cleaner, Forklift Operator, Grounds person, Kitchen hand, Labourer, Machinist, Packer, Store person, Waiter | 104 | 17 | 101 | 17 |
| | | 604 | 100 | 604 | 100 |

APPENDIX C: RADIO STATIONS

The following table shows how radio stations were grouped for analysis. This question was unprompted for both parents and children.

| Station Type | Stations in Category |
|---------------------------------------|---|
| Maori-identity | Atiawa Toa FM Tahu FM Tai FM Ruia Mai Mai FM Radio Ngatihine Radio Tainui |
| Music targeted at those aged 20+ | Classic Hits More FM Times FM |
| Music targeted at those aged 30+ | The Breeze Viva 98.2FM (now Easy Mix) Coast FM Solid Gold Classic rock Radio Dunedun FM Country Wairoa Mainland FM Radio Hauraki |
| Music targeted at those aged under 30 | The Edge The Rock Todays Hit Music (ZM) Radio Active 89FM Up FM Kiwi FM |
| Niche | Rhema Network/Radio Rhema Life FM Apna 990am Radio Tarana 95bfm Southern Star Planet FM The Cruise - Niche New Supremo Wellington Access Radio |
| Pacific-identity | Flava Niu FM Radio 531 Pl Radio Samoa Samoan Capital FM |
| Public | National Radio Concert FM |
| Talk | Newstalk ZB (or 1ZB) Radio Live Radio Sport Radio Pacific/Trackside |

APPENDIX D: QUESTIONNAIRES

CHILDREN'S MEDIA RESEARCH: PARENT SURVEY 400173601

| INTERVIEWER'S NAME: | | | |
|---------------------------|--------------|------|----|
| RESPONDENT'S NAME: | | | |
| ADDRESS: | | | |
| | | | |
| DATE | PHONE NU | MBER | |
| | | | P1 |
| | | | |
| Checked Date | | | |
| | EMPLOYEE NO. | | P2 |
| Audited Date | | | |

| Juulou Julo | INTERVIEW DURATION | | | | P3 |
|---|--------------------|-------|--------|----|----|
| Callbacks QN's required Callbacks Completed | START TIME | FINIS | SH TIN | 1E | |
| Date | | | | | |

| WRITE IN- AREA | P4 STARTPOINT NO: | |
|----------------|-------------------|---|
| UNIT NAME: | P5 | ; |

INTERVIEWING AREA

| Whangarei | 01 | Gisborne | 14 | Kapiti Coast | 27 |
|----------------|----|------------------|----|--------------|----|
| Auckland | 02 | Napier/Hastings | 15 | Nelson | 28 |
| North Shore | 03 | Hawkes Bay | 16 | Blenheim | 29 |
| Manukau | 04 | New Plymouth | 17 | Westport | 30 |
| Papakura | 05 | Taranaki | 18 | Greymouth | 31 |
| South Auckland | 06 | Wanganui | 19 | Christchurch | 32 |
| Pukekohe | 07 | Palmerston North | 20 | Lyttelton | 33 |
| Waitakere | 08 | Manawatu | 21 | Ashburton | 34 |
| Hamilton | 09 | Masterton | 22 | Timaru | 35 |
| Waikato | 10 | Wellington | 23 | Oamaru | 36 |
| Rotorua | 11 | Porirua | 24 | Dunedin | 37 |
| Tauranga | 12 | Upper Hutt | 25 | Invercargill | 38 |
| Whakatane | 13 | Lower Hutt | 26 | | |

INITIAL CONTACT

Good morning/good afternoon/Kia Ora. I'm calling about a very important survey we're doing with families throughout New Zealand. My name is from Colmar Brunton, a research company. We are doing a survey about media and children in New Zealand for the Broadcasting Standards Authority to understand New Zealand families' media experiences.

As a thank-you, households who complete the survey will get \$15.

SHOW LETTER (AT ANY TIME)

First, I need to see if your household qualifies and who I need to talk to.

A. How many children or teenagers aged 6 to 13 are there living in your house?

IF NONE CODE HHNQ AND CLOSE.

Great. May I please speak to the parent or caregiver in your family that spends the most time looking after any children aged 6 to 13 in this house? **IF EQUAL REPONSIBILITY, EITHER PARENT CAN TAKE PART.**

REINTRODUCE AS NECESSARY.

The survey involves us speaking with you for about 15 minutes and then a child aged 6 to 13 for about 15 minutes. We'll give you \$10 and your child \$5.

CHECK A. IF MORE THAN ONE CHILD AGED 6 TO 13: The child I need to speak to is the one with the next birthday. DO NOT SUBSTITUTE WITH ANY OTHER CHILD.

READ TO ALL. Would you and your child like to take part in this research? I can talk to you both now or arrange a suitable time to come back when you're both at home.

ARRANGE CALLBACK IF NECESSARY.

IF NECESSARY: If you'd like, I can show you all the questions we'll be asking your child before we start.

IF WILLING. Thank you. Can we now speak briefly with the child who is between 6 and 13 with the next birthday? That way we can check that they're happy to take part too.

TO THE CHILD: Hi, I'm I would like to talk to you today about things like television, radio, and computers. It won't take very long and it is not hard. And you get \$5 for taking part.

Would it be okay for me to talk with you?

IF NECESSARY: Your Mum or Dad can stay and listen too if you like.

IF YES, RECORD FIRST NAME OF CHILD BELOW.

IF NO: That's okay. Thank you for talking to me. CLOSE CONTACT. QREF.

IF YES: Great. I'll just talk to your Mum or Dad first, and then I'll ask you a few questions.

CHILD'S NAME:

Q1a CODE DAY OF WEEK

| Monday | 1 |
|-----------|---|
| Tuesday | 2 |
| Wednesday | 3 |
| Thursday | 4 |
| Friday | 5 |
| Saturday | 6 |
| Sunday | 7 |

Q1b WRITE IN DATE AND MONTH OF INTERVIEW (EG, DAY: 28, MONTH: OCTOBER)

DATE:

P7

INTERVIEW

SHOWCARD A

Q2a Firstly, which of these media do you have in your home?

CODE EACH MENTIONED IN COL A.

P10M

| 0.4 |
|-----|
| 01 |
| 02 |
| 03 |
| 04 |
| 05 |
| 06 |
| 07 |
| 07 |
| 08 |
| 09 |
| 10 |
| 11 |
| 12 |
| |
| |
| |
| |

Q2b Do you have a device that records TV programmes? This could be a video player, a DVD recorder, or a hard-drive recorder.

CODE ONE ONLY.

P11

| Yes | 1 |
|------------|---|
| No | 2 |
| Don't know | 3 |

ASK Q2c IF DECODER IN HOUSEHOLD (CODE 7 AT Q2a), OTHERWISE SKIP TO Q3a

Q2c TV decoders or pay TV channels often have services that require a PIN or that allow parents to lock out certain channels or movies. Do you use these services?CODE ONE ONLY.

| Yes | 1 |
|------------|---|
| No | 2 |
| Don't know | 3 |

TELEVISION

CONTINUE IF TELEVISION IN HOME (CODE 1 AT Q2a), OTHERWISE GO TO Q4a

- Q3a Where in your household is the television that [CHILD] mainly watches? CODE ONE ONLY IN COL A.
- Q3b Where are any other televisions that (he/she) watches? CODE EACH MENTIONED IN COL B.

ASK Q3c IF CODE 1 AT Q2b, OTHERWISE SKIP TO Q3d

Q3c **IF ONE TV (CODE 1) AT Q3b, ASK:** And does this television have a recording device such as a video or DVD recorder, or a device with an internal hard-drive recorder?

IF MORE THAN ONE TV AT Q3b, ASK: Which, if any, of these televisions have recording devices such as a video or DVD recorder, or a device with an internal hard-drive recorder?

P13P14m

P15s/P16

| F13F14III | | 1 100 | | |
|-----------|---|--|--|---|
| | | CC | OL C | 1 |
| | | YES | NO | |
| 01 | | | | SKIP TO Q4a |
| | 01 | | | |
| | | | | |
| 02 | 02 | 01 | 02 | |
| 03 | 03 | 01 | 02 | |
| 04 | 04 | 01 | 02 | |
| 05 | 05 | 01 | 02 | |
| 06 | 06 | 01 | 02 | |
| 07 | 07 | 01 | 02 | |
| 08 | 08 | 01 | 02 | |
| 09 | 09 | 01 | 02 | |
| 10 | 10 | 01 | 02 | |
| | | 01 | 02 | |
| | | | | |
| | | | | |
| | COL A 01 02 03 04 05 06 07 08 09 | COL A COL B 01 01 02 02 03 03 04 04 05 05 06 06 07 07 08 08 09 09 | COL A COL B COC 01 01 YES 01 01 01 02 02 01 01 03 03 01 01 04 04 01 01 05 05 01 01 06 06 01 01 07 07 01 01 08 08 01 09 01 10 10 01 01 01 | COL A COL B COL C 91 YES NO 01 01 100 02 02 01 02 03 03 01 02 04 04 01 02 05 05 01 02 06 06 01 02 07 07 01 02 08 08 01 02 09 09 01 02 10 10 01 02 |

FOR EACH MENTIONED IN Q3b, CODE ONE ONLY IN COL C.

Q3d Do you do anything to control television watching for [CHILD] or do you have any rules about (him/her) watching TV? IF YES: What is it that you do or what are those rules?
 D0 NOT READ. PROBE TO NO. CODE EACH MENTIONED.

P17M

| No, we don't have any rules | 01 | |
|---|----|--|
| Restrict the number of hours child is allowed to watch | | |
| No TV after a certain time (WRITE IN) | 03 | |
| CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. | | |
| No Pay TV (Sky, Telstra Clear) | 04 | |
| Don't watch programmes with AO classification | 05 | |
| Only watch programmes classified AO with an adult present | 06 | |
| Don't watch programmes with PGR classification | 07 | |
| Only watch programmes classified PGR with an adult present | 08 | |
| Only children's programmes/channels | 09 | |
| Remote control used by adults/parents only | | |
| Parental control settings on decoder/Sky TV have been set up | 11 | |
| Only watch videos/DVD with appropriate rating/classification | 12 | |
| Switch off/switch channel if adult decides content is inappropriate | 13 | |
| Regularly see/check on what child is watching | 14 | |
| Not allowed to watch TV in bedroom | 15 | |
| Can only watch with an adult/only what adult is watching | 16 | |
| After they have done homework/chores | 17 | |
| Don't know | 18 | |
| Other (specify) | | |
| | · | |
| | | |
| | | |

Q3e Does **[CHILD]** regularly see any of the early evening news or current affairs shows between 6pm and 7.30pm?

| CODE ONE ONLY | | |
|-----------------------|---|-----------|
| Yes | 1 |] |
| No | 2 | GO TO Q3g |
| Don't know / not sure | 3 | GO TO Q3g |

Q3f Do you have any concerns or worries about what [CHILD] sees on these news or current affairs programmes? IF RESPONDENT BEGINS TO EXPRESS CONCERNS INFORM HER/HIM THAT AN OPPORTUNITY TO SHARE THEIR CONCERNS IS COMING UP CODE ONE ONLY.

| Yes | 1 |
|-----------------------|---|
| No | 2 |
| Don't know / not sure | 3 |

SHOWCARD B

Q3g Please think now of all the things that **[CHILD]** sees on television. This might be things theysit down to watch or maybe things that are on TV when they are in the room. Using this card, how often do you have concerns or worries about the things they see? **CODE ONE ONLY.**

P20

| All of the time | 1 |] |
|------------------|---|-----------|
| Most of the time | 2 | |
| Some of the time | 3 | |
| Never | 4 | GO TO Q3i |
| Depends | 5 | |
| Don't know | 6 | |

Q3h What type of things do you have concerns or worries about **[CHILD]** seeing on television? **PROBE ONCE:** What else? **RECORD VERBATIM.**

P21M

Q3i Do you know if there is a certain time after which programmes that are <u>not</u> suitable for children are supposed to be shown on TV?

CODE ONE ONLY.

| | | P22 |
|------------|---|------------------------|
| Yes | 1 | |
| No | 2 | GO TO Q3k |
| Don't know | 3 | GO TO Q3k GO TO Q3k |

Q3j What is the cut off time that programmes not suitable for children are shown on TV? DO NOT READ OUT. CODE ONE ONLY.

| 8.30pm | 1 |
|---|---|
| Not sure / can't remember | 2 |
| Other time (specify) | |
| CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. | |

P23

P24

SHOWCARD C

Q3k On the left of this card are some symbols used to classify the content of different television programmes. Using the choices shown on the right of this card, how frequently, if at all, do you personally use TV broadcasters' classification symbols and warnings on programme content to help decide whether [CHILD] will watch a particular programme?

CODE ONE ONLY.

| Never | 1 |
|------------|---|
| Rarely | 2 |
| Sometimes | 3 |
| Frequently | 4 |
| Don't know | 5 |

ASK Q3I IF HOUSEHOLD HAS A RECORDING DEVICE (CODE 1 AT Q2b), OTHERWISE GO TO Q4a

Q3I Do you record TV programmes shown after 8.30pm for your own later viewing?

CODE ONE ONLY.

| Yes | 1 |] |
|------------|---|-----------|
| No | 2 | GO TO Q4a |
| Don't know | 3 | GO TO Q4a |

SHOWCARD D

Q3m Using this card, when is it that you usually watch these recorded programmes?

CODE EACH MENTIONED.

Weekdays before 9am 1 Weekdays after 9am and before 3pm 2 Weekdays after 3pm and before children's bedtime 3 Weekdays after children's bedtime 4 Weekends before children's bedtime 5 Weekends after children's bedtime 6 Don't know 7

P26M

RADIO

CONTINUE IF RADIO IN HOME (CODE 2 AT Q2a), OTHERWISE GO TO Q5a

Q4a Do you listen to the radio when [CHILD] is around?

CODE ONE ONLY.

P27

| Yes | 1 | |
|------------|---|-----------|
| No | 2 | GO TO Q4c |
| Don't know | 3 | GO TO Q4c |

Q4b What is the name of the radio station you usually listen to?

CODE ONE ONLY. IF MENTIONS MORE THAN ONE ASK: Which do you listen to the most? ENTER CODE FROM SHOWCARD. ONLY WRITE IN NAME OF STATION IF DOESN'T FIT. CODES ON SHOWCARD.

| | STATION NAME | CODE | P28 |
|---------|--------------|------|-----|
| STATION | | | |

Q4c Do you do anything to control radio listening for **[CHILD]** or do you have any rules about (him/her) listening to the radio? **IF YES:** What is it that you do or what are those rules?

DO NOT READ. PROBE TO NO. CODE EACH MENTIONED.

| Child does not listen to the radio | 01 |
|--|----|
| No, we don't have any rules | 02 |
| No radio after a certain time (WRITE IN) | 03 |
| CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. | |
| Only certain stations/shows | 04 |
| Only children's programmes | 05 |
| Remote control used only by adults | 06 |
| Switch off/switch over if adult decides content is not appropriate | 07 |
| Regularly check on what child is listening to | 08 |
| Length of time listening radio | 09 |
| Don't play radio too loud | 10 |
| Only listen supervised, not on own | 11 |
| Don't listen to radio during a certain time (eg, homework, dinner) | 12 |
| After they have done homework/chores | 13 |
| Don't know | 14 |
| Other (specify) | |
| | |
| | |

IF CHILD DOES NOT LISTEN TO RADIO (CODE 1 AT Q4c) <u>AND</u> PARENT DOES NOT LISTEN TO RADIO WHEN CHILD IS AROUND (CODE 2 OR 3 AT Q4a), GO TO Q5a. OTHERWISE CONTINUE.

P29M

SHOWCARD B AGAIN

Q4d Please think now of all the things that **[CHILD]** hears over the radio. This might be things they listen to themselves or maybe things they hear when they are in the room with you. Using this card, how often do you have concerns or worries about the things they listen to? **CODE ONE ONLY.**

| POU |
|-----|
|-----|

| | | _ |
|------------------|---|-----------|
| All of the time | 1 | |
| Most of the time | 2 | |
| Some of the time | 3 | |
| Never | 4 | GO TO Q5a |
| Depends | 5 | |
| Don't know | 6 | |
| | | = |

Q4e What type of things do you have concerns or worries about **[CHILD]** hearing on the radio? **PROBE ONCE:** What else? **RECORD VERBATIM.**

P31M

COMPUTERS

CONTINUE IF COMPUTER IN HOME (CODE 3 AT Q2a), OTHERWISE GO TO Q6a

- Q5a Where in your household is the computer that [CHILD] uses? IF MORE THAN ONE COMPUTER, CODE ALL COMPUTERS THAT CHILD USES. CODE EACH MENTIONED IN COL A.
- Q5b **IF ONE COMPUTER AT Q5a, ASK:** And does this computer have access to the internet? **IF MORE THAN ONE COMPUTER AT Q5a, ASK**: And which of these computers have access to the internet?

FOR EACH MENTIOED IN Q5a, CODE ONE ONLY IN COL B.

| | P32M | P33S | /P34 | |
|--|-------|-------|------|-----------|
| | COL A | COL B | | |
| | COLA | YES | NO | |
| Child does not use a computer | 01 | | | GO TO Q6a |
| Computer is a portable computer/laptop | 02 | 01 | 02 | |
| Living room/lounge/family room | 03 | 01 | 02 | |
| Child's own bedroom | 04 | 01 | 02 | |
| Bedroom – parents' | 05 | 01 | 02 |] |
| Bedroom – another child's | 06 | 01 | 02 | |
| Kitchen | 07 | 01 | 02 | |
| Playroom/games room/rumpus-room | 08 | 01 | 02 |] |
| Office/study | 09 | 01 | 02 | 7 |
| Garage/sleep-out | 10 | 01 | 02 | |
| Dining room | 11 | 01 | 02 | |
| Don't know | 12 | 01 | 02 |] |
| Other (specify) | | 01 | 02 | |
| | | | | |
| | | | | |

Q5c Do you do anything to control how [CHILD] uses the computer or do you have any rules about (his/her) computer use? IF YES: What is it that you do or what are those rules? DO NOT READ. PROBE TO NO. CODE EACH MENTIONED.

| No, we don't have any rules | 01 |
|---|----|
| Restrict the number of hours child on computer | 02 |
| No computer after a certain time (WRITE IN) | 03 |
| CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. | |
| Computer position (eg, in a living room) | 04 |
| Only use when adult is the room/must have adult supervision | 05 |
| Only websites agreed with parent | 06 |
| Only use internet for homework/information/research | 07 |
| Only children's websites | 08 |
| Blocked access to types of websites/have filtering software | 09 |
| (eg, netnanny, cyber-safe) | |
| Restrict number of hours child can use computer | 10 |
| Regularly check what they're doing online | 11 |
| Check what they've done later/check emails | 12 |
| No emails | 13 |
| No instant messaging | 14 |
| No downloading | 15 |
| No rude/porn websites | 16 |
| No buying anything over the internet | 17 |
| No chat rooms | 18 |
| After they have done homework/chores | 19 |
| No access / not allowed / does not use internet | 20 |
| Other (specify below) | |
| | |
| | |
| | |

IF NO COMPUTER THAT CHILD USES HAS INTERNET ACCESS (IE, CODE 2 FOR <u>ALL</u> COMPUTERS AT Q5b), GO TO Q6a. OTHERWISE CONTINUE.

IF CODE 9 AT Q5c, GO TO Q5e. OTHERWISE CONTINUE.

Q5d Thinking about the computer(s) that **[CHILD]** uses, do you have software installed that can stop (him/her) from seeing certain websites?

CODE ONE ONLY.

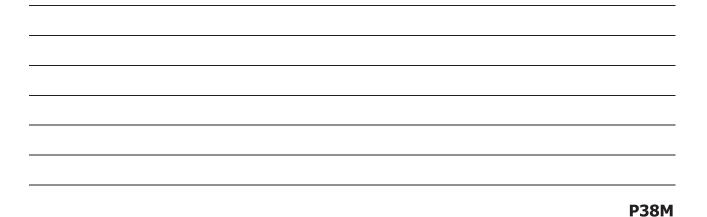
| Yes | 1 |
|------------|---|
| No | 2 |
| Don't know | 3 |

SHOWCARD B AGAIN

Q5e Please think now of all the things that **[CHILD]** sees or does on the internet. Using this card, how often do you have concerns or worries about what (he/she) sees or does? **CODE ONE ONLY.**

| | | P3/ |
|------------------------|---|-----------|
| All of the time | 1 | |
| Most of the time | 2 | |
| Some of the time | 3 | |
| Never | 4 | GO TO Q6a |
| DO NOT READ Depends | 5 | |
| DO NOT READ Don't know | 6 | |

Q5f What type of things do you have concerns or worries about **[CHILD]** seeing or doing on the internet? **PROBE ONCE:** What else? **RECORD VERBATIM.**



CELLPHONE

CONTINUE IF CELLPHONE IN HOME (CODE 4 AT Q2a), OTHERWISE GO TO Q7a

Q6a Does [CHILD] use a cellphone? CODE ONE ONLY.

| No | 2 | GO TO Q7a |
|----|---|-----------|
| | | GO TO Q7a |

P39

027

Q6b Do you do anything to control how **[CHILD]** uses the cellphone or do you have any rules about (his/her) cellphone use? **IF YES:** What is it that you do or what are those rules?

DO NOT READ. PROBE TO NO. CODE EACH MENTIONED.

P40M

| 01 |
|----|
| 02 |
| 03 |
| 04 |
| 05 |
| 06 |
| 07 |
| 08 |
| 09 |
| 10 |
| |
| |
| |

SHOWCARD B AGAIN

Q6c Please think now of all the things that **[CHILD]** does with (his/her) cellphone. Using this card, how often do you have concerns or worries about the things they see or do?

CODE ONE ONLY.

| | P41 | |
|------------------------|-----|-----------|
| All of the time | 1 |] |
| Most of the time | 2 | |
| Some of the time | 3 | |
| Never | 4 | GO TO Q7a |
| DO NOT READ Depends | 5 | |
| DO NOT READ Don't know | 6 | |

Q6d What type of things do you have concerns or worries about **[CHILD]** seeing or doing on (his/her) cellphone?

PROBE ONCE: What else? **RECORD VERBATIM.**

INFLUENCES ON INTERACTION WITH MEDIA

SHOWCARD E

Q7a Thinking now about all the different media we've been talking about, which of the things on this card have contributed to or helped shape the rules that you have for [CHILD] or the way that you like them to use different media? CODE EACH MENTIONED. You or your partners...

| Religious or spiritual beliefs | 1 |
|---|---|
| Political beliefs or preferences | 2 |
| Own experience with using different media | 3 |
| Culture or upbringing | 4 |
| None of these | 5 |
| Don't know | 6 |
| Other influences (specify) | |
| | |
| | |

BEDTIME

Now some questions about [CHILD]'s bedtime.

Q8a What time does [CHILD] usually go to bed on week nights?

CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. USE LEADING ZERO IF NECESSARY. EG, 9.30PM = 09.30PM.

IF DON'T KNOW OR CAN'T REMEMBER, ENTER 99.99

| P44 | P63 | | | |
|-----|-----|--|--|-----------|
| | | | | PM/ AM |

What time does [CHILD] usually go to bed on a Friday and Saturday night?
 CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. USE LEADING ZERO IF NECESSARY.
 EG, 9.30PM = 09.30PM.

IF DON'T KNOW OR CAN'T REMEMBER, ENTER 99.99

| P45 | Ρ | 64 | |
|-----|---|----|-----------|
| | | | PM/ AM |

Q8c What time did [CHILD] go to bed last night?
 CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. USE LEADING ZERO IF NECESSARY.
 EG, 9.30PM = 09.30PM.

IF DON'T KNOW OR CAN'T REMEMBER, ENTER 99.99

| | | PM/ |
|--|--|-----|
| | | AM |

DEMOGRAPHICS

Q9a What is the occupation of the main income earner in your household?

FULL DETAILS. PROBE POSITION/JOB AND ASK RE. MAIN ACTIVITY OF THEIR EMPLOYER/BUSINESS: And what is the main activity of your employer or business? IF

RETIRED/UNEMPLOYED ASK WHAT WAS LAST JOB?

IF SELF EMPLOYED TICK BOX.

| Occupation: | P47 |
|----------------|---------|
| Main activity: | P48 |

SHOWCARD F

Q9b Which of these following age groups do you come into? **CODE ONE ONLY. P49**

| 15 to 17 years | 01 |
|----------------|----|
| 18 to 19 years | 02 |
| 20 to 24 years | 03 |
| 25 to 29 years | 04 |
| 30 to 34 years | 05 |
| 35 to 39 years | 06 |
| 40 to 49 years | 07 |
| 50 to 59 years | 08 |
| 60 to 69 years | 09 |
| 70+ years | 10 |
| Refused | 11 |

Q9c CODE <u>RESPONDENT'S</u> GENDER

P50

| Male | 1 |
|--------|---|
| Female | 2 |

Q9d What age is **[CHILD]**?

CODE ONE ONLY. ALSO CODE AGE OF CHILD AT START OF CHILD QUESTIONNAIRE.

| Ρ | 5 | 1 |
|---|---|---|
| | | |

| Six | 1 |
|----------|---|
| Seven | 2 |
| Eight | 3 |
| Nine | 4 |
| Ten | 5 |
| Eleven | 6 |
| Twelve | 7 |
| Thirteen | 8 |

Q9e CODE GENDER OF [CHILD]

| Male | 1 |
|--------|---|
| Female | 2 |

SHOWCARD G

Q9f Which ethnic group does **[CHILD]** belong to? You can choose more than one group.

CODE EACH MENTIONED.

P53M

| New Zealand European or Pakeha | 01 |
|--|----|
| Maori | 02 |
| Samoan | 03 |
| Cook Island Maori | 04 |
| Tongan | 05 |
| Niuean | 06 |
| Chinese | 07 |
| Indian | 08 |
| Some other ethnic group (please state) | 09 |
| | |
| Don't know | 10 |
| Refused | 11 |

Q9g Apart from **[CHILD]**, could you please tell me the ages of any other children under 14 usually living at home with you for whom you have parental responsibility?

IF NECESSARY: By living at home, we mean at least 5 days every fortnight.

ENTER AGE IN YEARS. ROUND TO THE NEAREST WHOLE NUMBER. EG, $6^{1/2} = 7$ P45/P55

| No other children aged 0-13 | 95 |
|-----------------------------|-----|
| | Age |
| Child 1 | |
| Child 2 | |
| Child 3 | |
| Child 4 | |
| Child 5 | |
| Child 6 | |

ASK Q9h IF ANY CHILD IS 4 OR 5 YEARS OF AGE AT Q9g

SHOWCARD H

Q9h Now thinking only about your (child/children) who (is/are) 4 or 5 years of age, which of

```
following do they do? CODE EACH MENTIONED IN COL A.
```

| | | | P56S/57 |
|---|-----|----|------------|
| | YES | NO | DON'T KNOW |
| i) Watch TV | 1 | 2 | 3 |
| ii) Watch TV programmes that you or someone else had recorded | 1 | 2 | 3 |
| iii) Listen to the radio | 1 | 2 | 3 |
| iv) Use the internet | 1 | 2 | 3 |
| v) Use a cellphone | 1 | 2 | 3 |
| vi) Watch video tapes or DVDs | 1 | 2 | 3 |
| vii) Play computer or video games | 1 | 2 | 3 |

Q9i How many children or young adults who are aged 14 to 17 usually live in your house with you?

WRITE IN NUMBER OF CHILDREN 14 TO 17

Q9j Including yourself, how many people aged 18 and above usually live in your house?

WRITE IN NUMBER OF ADULTS

P59

P58

IF ONLY 1 PERSON AT Q9J, GO TO Q9m. OTHERWISE CONTINUE.

Q9k What is your relationship with each of the people over 18 who live in your house?

CODE EACH MENTIONED. READ ONLY IF NECESSARY.

| Husband/wife/partner | |
|---|----|
| Mother/stepmother/partner of father | |
| Father/stepfather/partner of mother | 03 |
| Brothers/sisters/step brothers/step sisters | 04 |
| Child/children aged 18 and over | |
| Grandmother | |
| Grandfather | 07 |
| Other relative | 08 |
| Friend/other person not related to you | |
| Refused | 10 |

Q9I Over the next year or so, there may be some other research projects that the Broadcasting Standards Authority might carry out about children and media? If there is, would you be willing for us to contact you about these? You could of course decide at the time if you're interested in taking part.

CODE ONE ONLY.

P61

| Yes | 1 |
|-----|---|
| No | 2 |

IF YES: CONFIRM NAME AND COLLECT HOME NUMBER AND CELL NUMBER (IF THEY HAVE ONE) FOR FUTURE CONTACT.

PLEASE DOUBLE CHECK SPELLING AND PHONE NUMBER

| Respondent's first name: | |
|--------------------------|--|
| Home phone number: | |
| Cellphone number: | |

P60M

Q9m WAS CHILD TO BE INTERVIEWED PRESENT DURING THIS INTERVIEW WITH THEIR CAREGIVER? CODE ONE ONLY.

| | P62 |
|--|-----|
| Yes, and child talked with caregiver as the interview was taking place | 1 |
| Yes, but they didn't comment during the interview | 2 |
| No, they were not present | 3 |

Thank you, that's the end of our interview. Could I please interview [CHILD] now?

While interviewing **[CHILD]** it's really important that I get (his or her) own answers. If possible, I would, like to interview **[CHILD]** alone just in case your presence alters (his or her) answers, but it is perfectly okay for you to be close by or coming and going.

Would that be okay? IF NOT, IT IS FINE FOR PARENT TO BE PRESENT.

Received Voucher (please sign):

Parent _____

CHILDREN'S MEDIA RESEARCH: CHILD SURVEY 400173601

| INTERVIEWER'S NAME | 1 | | |
|---------------------------|-------------|-------------|---------------|
| RESPONDENT'S NAME: | | | |
| ADDRESS: | | | |
| | | | |
| DATE | | PHONE NUMBE | R |
| START TIME | FINISH TIME | | AUDIT DETAILS |

| Checked Date | EMPLOYEE NO. | | P2 |
|--------------------------------------|--------------------|------------|-----|
| Audited Date | INTERVIEW DURATION | | P70 |
| Callbacks QN's required Callbacks | START TIME | FINISH TIM | E |
| Completed Date | | | |

CODE AGE OF CHILD FROM Q9d OF PARENT QUESTIONNAIRE

| | P71 |
|----------|-----|
| Six | 1 |
| Seven | 2 |
| Eight | 3 |
| Nine | 4 |
| Ten | 5 |
| Eleven | 6 |
| Twelve | 7 |
| Thirteen | 8 |

INITIAL CONTACT

Hi [CHILD]. Thank you for talking with me today. I'm going to talk to you about things like televisions, radios, and computers that you might use here at home. It won't take too long. There are no right or wrong answers and it's okay if you're not sure how to answer a question.

Shall we start now?

ACCESS TO MEDIA

Firstly, I'm going to ask about the things pictured on this card.

Q1a Which of these things do you do when you are here, at home? Do you...

READ OUT AND POINT TO EACH ON SHOWCARD. CODE ONE FOR EACH ACTIVITY.

P72S/P73

| | YES | NO | DON'T KNOW |
|---|-----|----|---------------|
| i) Watch TV programmes | 1 | 2 | 3 |
| ii) Watch TV programmes that you or someone else had recorded | 1 | 2 | 3 |
| iii) Listen to the radio (can include in car) | 1 | 2 | 3 |
| iv) Use the internet | 1 | 2 | 3 |
| v) Use a cellphone | 1 | 2 | 3 |
| vi) Watch video tapes or DVDs | 1 | 2 | 3 |
| vii) Play computer or video games | 1 | 2 | 3 |

ASK Q1b FOR EACH ACTIVITY CHILD DOES AT HOME (CODED 1 AT Q1a)

Q1b And when you **[INSERT ACTIVITY]** at home, do you mostly do this with a grown-up, with

other children, or on your own? **CODE EACH MENTIONED FOR EACH ACTIVITY.**

P74S/P75

| | GROWN- UP | OTHER CHN | ON OWN | DON'T KNOW |
|---|--------------|--------------|-----------|---------------|
| i) Watch TV programmes | 1 | 2 | 3 | 4 |
| ii) Watch recorded TV programmes | 1 | 2 | 3 | 4 |
| ii) Listen to the radio (can include in | 1 | 2 | 3 | 4 |
| car) | | | | |
| iii) Use the internet | 1 | 2 | 3 | 4 |
| iv) Use a cellphone | 1 | 2 | 3 | 4 |
| v) Watch video tapes or DVDs | 1 | 2 | 3 | 4 |
| vi) Play computer or video games | 1 | 2 | 3 | 4 |

ASK Q1c (i) TO (vii) FOR EACH ACTIVITY CHILD DOES AT HOME (CODED 1 AT Q1a)

ASK Q1c (viii) TO ALL CHILDREN

Q1c And which of these things do you do in your bedroom? Do you... READ OUT. CODE ONE ONLY FOR EACH ITEM.

| | | | - |
|------------------------------------|-----|----|---------------|
| | YES | NO | DON'T KNOW |
| i) Watch TV programmes | 1 | 2 | 3 |
| ii) Watch recorded TV programmes | 1 | 2 | 3 |
| iii) Listen to the radio | 1 | 2 | 3 |
| iv) Use the internet | 1 | 2 | 3 |
| v) Use a cellphone | 1 | 2 | 3 |
| vi) Watch video tapes or DVDs | 1 | 2 | 3 |
| vii) Play computer or video games | 1 | 2 | 3 |
| viii) Watch Sky or TelstraClear TV | 1 | 2 | 3 |

MEDIA ACTIVITIES DURING PREVIOUS DAY

SHOWCARD A AGAIN

Now I'm going to ask you to think about things that you did <u>here at home</u> yesterday.

Q2a At home, yesterday morning, did you...

READ ENTIRE LIST BEFORE ACCEPTING ANSWER. CODE EACH MENTIONED.

| | P78M | |
|--|------|-----------|
| Watch TV programmes | 1 |] |
| Watch recorded TV programmes | 2 |] |
| Listen to the radio | 3 | |
| Use the internet | 4 | |
| Use a cellphone | 5 | |
| Watch a video tape or DVD | 6 | |
| Play computer or video games | 7 | |
| DO NOT READ: None of these things | 8 | GO TO Q2c |
| DO NOT READ : Was not home during that time | 9 | GO TO Q2c |
| DO NOT READ: Don't know | 10 | GO TO Q2c |

ASK Q2b IF CODE 1, 2, OR 6 AT Q2a

SHOWCARD B

Q2b And <u>while you were watching the television</u> yesterday morning, did you also do any of these at the same time? Did you...?

READ ENTIRE LIST BEFORE ACCEPTING ANSWER. CODE EACH MENTIONED.

P79M

| Listen to the radio | 01 |
|---|----|
| Use the internet | 02 |
| Use a cellphone | 03 |
| Play computer or video games | 04 |
| Read a book | 05 |
| Talk to someone | 06 |
| Play with others | 07 |
| Do homework | 08 |
| Do anything else (specify)? | |
| | |
| | |
| DO NOT READ: Didn't do anything else while watching TV | 10 |
| DO NOT READ: Don't know | 11 |

SHOWCARD A AGAIN

Q2c At home yesterday, during the afternoon and before you had dinner, did you...

READ ENTIRE LIST BEFORE ACCEPTING ANSWER. CODE EACH MENTIONED.

| FOUR |
|------|
|------|

| | | - |
|--|----|-----------|
| Watch TV programmes | 1 | |
| Watch recorded TV programmes | 2 | |
| Listen to the radio | 3 | |
| Use the internet | 4 | |
| Use a cellphone | 5 | |
| Watch a video tape or DVD | 6 |] |
| Play computer or video games | 7 | |
| DO NOT READ: None of these things | 8 | GO TO Q2e |
| DO NOT READ: Was not home during that time | 9 | GO TO Q2e |
| DO NOT READ: Don't know | 10 | GO TO Q2e |

ASK Q2d IF CODE 1, 2, OR 6 AT Q2c

SHOWCARD B AGAIN

Q2d And <u>while you were watching the television</u> during the afternoon, did you also do any of these at the same time? Did you...?

READ ENTIRE LIST BEFORE ACCEPTING ANSWER. CODE EACH MENTIONED.

| | P81M |
|---|------|
| Listen to the radio | 1 |
| Use the internet | 2 |
| Use a cellphone | 3 |
| Play computer or video games | 4 |
| Read a book | 5 |
| Talk to someone | 6 |
| Play with others | 7 |
| Do homework | 8 |
| Do anything else (specify)? | 9 |
| | |
| DO NOT READ: Didn't do anything else while watching TV | 10 |
| DO NOT READ: Don't know | 11 |

SHOWCARD A AGAIN

Q2e At home yesterday, while you were having dinner, did you...

READ ENTIRE LIST BEFORE ACCEPTING ANSWER. CODE EACH MENTIONED.

| F | P82M | |
|--|------|-----------|
| Watch TV programmes | 1 | |
| Watch recorded TV programmes | 2 | |
| Listen to the radio | 3 | |
| Use the internet | 4 | |
| Use a cellphone | 5 | |
| Watch a video tape or DVD | 6 | |
| Play computer or video games | 7 | |
| DO NOT READ: None of these things | 8 | GO TO Q2g |
| DO NOT READ : Was not home during that time | 9 | GO TO Q2g |
| DO NOT READ: Don't know | 10 | GO TO Q2g |

ASK Q2f IF CODE 1, 2, OR 6 AT Q2e

SHOWCARD B AGAIN

Q2f And <u>while you were watching the television</u> during dinner, did you also do any of these at the same time? Did you...?

READ ENTIRE LIST BEFORE ACCEPTING ANSWER. CODE EACH MENTIONED.

| | P83M |
|---|------|
| Listen to the radio | 01 |
| Use the internet | 02 |
| Use a cellphone | 03 |
| Play computer or video games | 04 |
| Read a book | 05 |
| Talk to someone | 06 |
| Play with others | 07 |
| Do homework | 08 |
| Do anything else (specify)? | |
| | |
| DO NOT READ: Didn't do anything else while watching TV | 10 |
| DO NOT READ: Don't know | 11 |

SHOWCARD A AGAIN

Q2g And at home yesterday after you had dinner did you...

READ ENTIRE LIST BEFORE ACCEPTING ANSWER. CODE EACH MENTIONED.

| 1 | |
|----|-----------------------|
| 2 | |
| 3 | |
| 4 | |
| 5 | |
| 6 | |
| 7 | |
| 8 | GO TO Q2m |
| 9 | GO TO Q2m |
| 10 | GO TO Q2m |
| | 5 6 7 8 9 |

ASK Q2h IF CODE 1, 2, OR 6 AT Q2g

SHOWCARD B AGAIN

Q2h And <u>while you were watching the television</u> after dinner, did you also do any of these at the same time? Did you...?

READ ENTIRE LIST BEFORE ACCEPTING ANSWER. CODE EACH MENTIONED.

| | P85M |
|---|------|
| Listen to the radio | 1 |
| Use the internet | 2 |
| Use a cellphone | 3 |
| Play computer or video games | 4 |
| Read a book | 5 |
| Talk to someone | 6 |
| Play with others | 7 |
| Do homework | 8 |
| Do anything else (specify)? | 9 |
| | |
| DO NOT READ: Didn't do anything else while watching TV | 10 |
| DO NOT READ: Don't know | 11 |

CONTINUE IF CODES 1, 3, 4 OR 5 AT Q2g. OTHERWISE GO TO Q2m

ASK IF CHILD WATCH TV PROGRAMMES AFTER DINNER (CODE 1 OR 2 AT Q2g)

Q2i What time did you stop watching TV last night?

CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. USE LEADING ZERO IF NECESSARY. EG, 9.30PM = 09.30PM.

IF DON'T KNOW OR CAN'T REMEMBER, ENTER 99.99

P86 P87

ASK IF CHILD LISTENED TO RADIO AFTER DINNER (CODE 3 AT Q2g)

Q2j What time did you stop listening to the radio last night?

CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. USE LEADING ZERO IF NECESSARY. EG, 9.30PM = 09.30PM.

IF DON'T KNOW OR CAN'T REMEMBER, ENTER 99.99

| P88 | \$ | P8 9 | 9 | |
|-----|----|-------------|---|-----------|
| | | | | PM/ AM |

ASK IF CHILD USED INTERNET AFTER DINNER (CODE 4 AT Q2g)

Q2k What time did you stop using the internet last night?

CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. USE LEADING ZERO IF NECESSARY. EG, 9.30PM = 09.30PM.

IF DON'T KNOW OR CAN'T REMEMBER, ENTER 99.99

| P90 | P91 | |
|-----|-----|-----------|
| | | PM/ AM |

ASK IF CHILD USED CELLPHONE AFTER DINNER (CODE 5 AT Q2g)

Q2I What time did you stop using your cellphone last night?

CODE AS FOUR DIGITS. USE 12 HOUR CLOCK. USE LEADING ZERO IF NECESSARY. EG, 9.30PM = 09.30PM.

IF DON'T KNOW OR CAN'T REMEMBER, ENTER 99.99

P92

| | | PM/ |
|---|--|-----|
| • | | AM |

REPEAT 2m FOR <u>ALL 4 ACTIVITIES</u> IN BOX POTATE ACTIVITIES (i) THROUGH (iv) BY STARTING

ROTATE ACTIVITIES (i) THROUGH (iv) BY STARTING AT X.

- (i) See on television
- (ii) Hear on the radio
- (iii) See or do on the internet
- (iv) Do with a cellphone

Q2m What sort of things do you think are not good for kids your age to... [INSERT ACTIVITY]?

IF CHILD DOESN'T APPEAR TO UNDERSTAND QUESTION, ASK: What sort of things should kids your age not... **[INSERT ACTIVITY]**?

IF THEY SAY ADULT PROGRAMMES/WEBSITES, ALSO PROBE: What about that is not good for kids your age?

DO NOT READ. CODE EACH MENTIONED. P94M P95M P96M P97M

| | TV | RADIO | INTERNET | CELL |
|--|----|-------|----------|------|
| Bad language | 01 | 01 | 01 | 01 |
| Swearing | 02 | 02 | 02 | 02 |
| Naked people | 03 | 03 | 03 | 03 |
| Sex/pornography | 04 | 04 | 04 | 04 |
| Rude things | 05 | 05 | 05 | 05 |
| Kissing | 06 | 06 | 06 | 06 |
| Violence | 07 | 07 | 07 | 07 |
| Hitting | 08 | 08 | 08 | 08 |
| Fighting | 09 | 09 | 09 | 09 |
| Killing | 10 | 10 | 10 | 10 |
| Shooting | 11 | 11 | 11 | 11 |
| Blood and guts | 12 | 12 | 12 | 12 |
| Scary/spooky things | 13 | 13 | 13 | 13 |
| Adult programmes / websites | 14 | 14 | 14 | 14 |
| Complicated words or stories | 15 | 15 | 15 | 15 |
| Things that are hard to understand | 16 | 16 | 16 | 16 |
| Programmes that are on late at night | 17 | 17 | 17 | 17 |
| Programmes that have warnings | 18 | 18 | 18 | 18 |
| Talk to/text/pixt people we don't know | | | | 19 |
| Use at the wrong time | 20 | 20 | 20 | 20 |
| Text bullying/play pranks or jokes on other people/send mean texts | | | | 21 |
| Don't know | 22 | 22 | 22 | 22 |
| Nothing | 23 | 23 | 23 | 23 |
| Other (specify below) | | | | |
| OTHER TV | ÷ | | | |
| OTHER RADIO | | | | |
| OTHER INTERNET | | | | |
| OTHER CELL | | | | |

CHECK THAT ALL RESPONDENTS HAVE BEEN ASKED ABOUT ALL 4 ACTIVITIES

IF CODE 22 OR 23 FOR TV, RADIO, INTERNET AND CELLPHONE AT Q2m, SKIP TO Q3a

Q2n Thinking about the things you have just mentioned, why do you think kids shouldn't see, hear, or do these things?

DO NOT READ. CODE EACH MENTIONED.

P98M

| Get scared | 01 |
|---|----|
| Might copy | 02 |
| Nightmares | 03 |
| Might not understand what's happening, get confused | 04 |
| Not old enough | 05 |
| Could be a bad influence/might get bad ideas | 06 |
| Don't need to know about these things | 07 |
| Can be dangerous/not safe | 08 |
| Don't know | 09 |
| Other (specify) | |
| | |
| | |

TELEVISION

CONTINUE IF WATCHES TV AT HOME [CODE 1 AT Q1a (i) or (ii)], OTHERWISE SKIP TO Q4a

Q3a What's good about watching TV?

> IF CHILD DOESN'T APPEAR TO UNDERSTAND QUESTION, ASK: Why is it good to watch TV?

IF CHILD SAYS GOOD/I LIKE IT, ASK: What's good about it? What do you like about it?

IF CHILD SAYS SPECIFIC PROGRAMME ASK: What's good about watching

[PROGRAMME]?

DO NOT READ. CODE EACH MENTIONED.

P99M

| Learn things/education | 01 |
|------------------------------------|----|
| Helps with school projects | 02 |
| If I don't watch TV I get bored | 03 |
| Fun/makes me laugh | 04 |
| Entertaining | 05 |
| Nothing else to do | 06 |
| Something to do | 07 |
| Good thing to do when it's raining | 08 |
| Keeps me from bothering Mum/Dad | 09 |
| Don't know | 10 |
| Other (specify) | |
| | |
| | |

Q3b What are your three favourite television programmes to watch?

ENTER CODE FROM CODE-CARD. ONLY WRITE IN NAME OF PROGRAMME IF IT DOES NOT FIT CODES ON CODE-CARD.

| | PROGRAMME NAME | CODE | |
|--------------------|----------------|------|------|
| PROGRAMME 1 | | | P100 |
| PROGRAMME 2 | | | P101 |
| PROGRAMME 3 | | | P102 |

Q3c How do you know if a TV programme is not for kids?

DO NOT READ. PROBE TO NO: How else? CODE EACH MENTIONED.

| P103M |
|-------|
|-------|

| Warning/massage on TV | 01 |
|---------------------------------------|----|
| Warning/message on TV | |
| AO programme | 02 |
| PGR programme | 03 |
| R rating/restricted age rating | 04 |
| Programme is on late at night | 05 |
| Programme is on after 8.30pm | 06 |
| Content – unsuitable/yucky/bad/boring | 07 |
| Mum/Dad/other adult say so | 08 |
| Don't know | 09 |
| Other (specify) | |
| | |
| | |

Q3d Do you think there is a certain time of night when TV programmes start that are not OK for children to watch? CODE ONE ONLY. D104

| | P104 | |
|------------|------|-----------|
| Yes | 1 | |
| No | 2 | GO TO Q3f |
| Don't know | 3 | GO TO Q3f |

Q3e Do you know what time of night that is? **IF YES:** What is it?

| DO NOT READ. CODE ONE ONLY. | P105 |
|-----------------------------|------|
| Before 8pm | 01 |
| 8.00 – 8.29pm | 02 |
| 8.30pm | 03 |
| 8.31 – 9.00pm | 04 |
| 9.01 – 9.30pm | 05 |
| 9.31 – 10.00pm | 06 |
| 10.01 – 10.30pm | 07 |
| 10.31 – 11.00pm | 08 |
| 11.01 – midnight | 09 |
| After midnight | 10 |
| Don't know | 11 |

CONTINUE FOR CHILDREN AGED 9 AND ABOVE ONLY. IF CHILD IS AGED 6, 7, OR 8, SKIP TO Q4a.

Q3f What have you seen on TV that has bothered you, or upset you, or that you didn't like seeing?

IF CHILD MENTIONS A PARTICULAR PROGRAMME SAY: What was it about [PROGRAMME] that bothered or upset you?

DO NOT READ. CODE EACH MENTIONED.

P106M

| No (has not seen anything) | 01 | GO TO Q4a |
|------------------------------------|----|-----------|
| Bad language | 02 |] |
| Swearing | 03 | |
| Naked people | 04 |] |
| Sex | 05 | |
| Rude things | 06 | |
| Kissing | 07 | |
| Violence | 08 | |
| Hitting | 09 | |
| Fighting | 10 | |
| Killing | 11 | |
| Shooting | 12 | |
| Blood and guts | 13 | |
| Scary/spooky things | 14 | |
| Complicated words or stories | 15 | |
| Things that are hard to understand | 16 | |
| Don't know | 17 | GO TO Q4a |
| Other (specify) | | |
| | | |
| | | |

Q3g And what did you do when you came across (that/those) things?

DO NOT READ. CODE EACH MENTIONED.

P107M

| Told an adult | 1 |
|---|---|
| Turned the TV off / stopped watching | 2 |
| Changed the channel/watched a different programme | 3 |
| Did nothing/kept watching | 4 |
| Left the room | 5 |
| Don't know / can't remember | 6 |
| Other (specify) | |
| | |
| | |

RADIO

CONTINUE IF LISTENS TO RADIO AT Q1a [CODE 1 AT Q1a (iii)], OTHERWISE SKIP TO Q5a

SHOWCARD C - POINT TO EACH PICTURE WHILE READING Q4a

Q4a How do you listen to the radio? Do you listen to the radio using a stereo, listen to the radio over the internet, listen to the radio on television, or listen to the radio using a cellphone, iPod or other small radio?

CODE EACH MENTIONED.

| | 108M |
|---|------|
| Stereo (can include car stereo) | 1 |
| Over the internet on a computer | 2 |
| Over a television | 3 |
| Other small radio (eg, iPod, cellphone) | 4 |
| Don't know | 5 |
| Other (specify) | 6 |
| Other (specify) | 6 |
| | |

Q4b What is the name of the radio station you usually listen to?
 CODE ONE ONLY. IF MENTIONS MORE THAN ONE ASK: Which do you listen to the most? ENTER CODE FROM SHOWCARD. ONLY WRITE IN NAME OF STATION IF DOESN'T FIT CODES ON SHOWCARD.

| | STATION NAME | CODE | 109 |
|---------|--------------|------|-----|
| STATION | | | 109 |

Q4c Where at home do you listen to the radio?

CODE EACH MENTIONED

P110M

| Living room/lounge/family room | 01 |
|---------------------------------|----|
| Bedroom – child's | 02 |
| Bedroom – parents | 03 |
| Kitchen | 04 |
| Playroom/games room/rumpus-room | 05 |
| Office/study | 06 |
| Garage/sleep-out | 07 |
| Dining room | 08 |
| In the car | 09 |
| Don't know | 10 |
| Other (specify) | |
| | |
| | |

CONTINUE FOR CHILDREN AGED 9 AND ABOVE ONLY. IF CHILD IS AGED 6, 7, OR 8, SKIP TO Q6a.

Q4d What have you heard on the radio that has bothered you, or upset you, or that you didn't like hearing?

DO NOT READ. CODE EACH MENTIONED. P111M 1 GO TO Q5a No (has not come across anything) Bad language 2 Swearing 3 Rude things 4 Complicated words or stories 5 Things that are hard to understand 6 Don't know 7 GO TO Q5a Other (specify)

Q4e And what did you do when you came across (that/those) things?

DO NOT READ. CODE EACH MENTIONED.

P112M

| Told an adult | 1 |
|---|---|
| Turned the radio off / stopped listening | 2 |
| Changed the channel/watched a different station | 3 |
| Did nothing/kept listening | 4 |
| Don't know / can't remember | 5 |
| Other (specify) | 6 |
| | |
| | |

INTERNET

CONTINUE IF CHILD ACCESSES THE INTERNET AT HOME [CODE 1 AT Q1a (iv)],

OTHERWISE SKIP TO Q6a

DO NOT READ. CODE EACH MENTIONED.

| | P113M | |
|--|-------|-----------|
| No (has not come across anything) | 01 | GO TO Q50 |
| Bad language | 02 |] _ |
| Swearing | 03 | |
| Someone I didn't know | 04 | |
| People I shouldn't talk to | 05 | |
| Bad people / dangerous people | 06 | |
| Content for adults / websites not for children | 07 | |
| Naked people / pornography | 08 | |
| Sex | 09 | |
| Rude things | 10 | |
| Kissing | 11 | |
| Violence | 12 | |
| Hitting | 13 | |
| Fighting | 14 | |
| Killing | 15 | |
| Shooting | 16 | |
| Blood and guts | 17 | |
| Scary/spooky things | 18 | |
| Complicated words or stories | 19 | |
| Things that are hard to understand | 20 | |
| Don't know | 21 | GO TO Q50 |
| Other (specify) | |] _ |

Q5b And what did you do when you came across that/those things on the internet?

DO NOT READ. CODE EACH MENTIONED.

P114M

| Told an adult | 1 |
|--|---|
| Closed the browser/chat window/console | 2 |
| Went to a different website | 3 |
| Put the person on ignore | 4 |
| Nothing | 5 |
| Don't know | 6 |
| Other (specify) | |
| | |
| | |

Q5a What have you come across on the internet that has bothered you, or upset you, or that you didn't like seeing?

Q5c Does the computer that you use the most at home stop you from seeing certain websites?

| CODE ONE ONLY. | P115 | |
|----------------|------|-----------|
| Yes | 1 | |
| No | 2 | GO TO Q6a |
| Don't know | 3 | GO TO Q6a |

Q5d Sometimes people know how to get around this. Do you?

| CODE ONE ONLY. | P116 |
|----------------|------|
| Yes | 1 |
| No | 2 |
| Don't know | 3 |
| Refused | 4 |

CELLPHONE

CONTINUE IF CHILD USES A CELLPHONE [CODE 1 AT Q1a(v)], OTHERWISE SKIP TO Q7a

Q6a Is the cellphone you use your own phone, your Mum or Dad's phone, or a phone shared by the people who live in your home?

CODE ONE ONLY.

| | F11/ |
|----------------|------|
| Own phone | 1 |
| Parents' phone | 2 |
| Shared phone | 3 |
| Don't know | 4 |

Q6b And lastly, thinking about how you use your cellphone, which of the following things do you do with your cellphone? Do you... **READ OUT. CODE ONE ONLY FOR EACH ITEM.**

P118S/119

| i) Send or receive text messages to or from1people you knowii) Send or receive pixt messages to or from1people you know1 | 2 | 3 |
|--|---|---|
| | 2 | |
| | 2 | 3 |
| iii) Make phone calls to people you know 1 | 2 | 3 |
| iv) Call, text, or pixt people you <u>don't</u> know 1 | 2 | 3 |
| v) Take pictures that you <u>don't</u> send to others 1 | 2 | 3 |
| vi) Browse the internet or use WAP using your 1 cellphone | 2 | 3 |
| vii) Listen to MP3s using your cellphone 1 | 2 | 3 |
| viii) Listen to the radio using your cellphone 1 | 2 | 3 |
| ix) Play games on your cellphone 1 | 2 | 3 |
| x) Use the chatrooms on your cellphone 1 | 2 | 3 |
| xi) Do anything else (specify) 1 | 2 | 3 |

P117

CLOSING

SAY TO PARENT AND CHILD

That's the end of the interview. Thank you very much for your time. As I said before I'm ... from Colmar Brunton, a research company. If you have any questions, feel free to call my supervisor.

[GIVE RESPONDENT SUPERVISOR'S NAME AND NUMBER IF REQUESTED]

DISTRIBUTE CASH INCENTIVES TO RESPONDENTS AND THANK THEM AGAIN FOR THEIR TIME.

Q7a WAS THE CHILD'S PRIMARY CAREGIVER PRESENT DURING THE CHILD'S INTERVIEW? CODE ONE ONLY.

P120

| Yes, they answered for the child/influenced the response as the interview was taking place | 1 |
|--|---|
| Yes, they commented or helped the child but did not influence the | 2 |
| response | |
| Yes, but they did not interfere with the interview | 3 |
| No, they were not present | 4 |

'I certify that I have conducted this interview in accordance with the guidelines set out in the Market Research Society Code of Practice and in accordance with the instructions from Colmar Brunton. I have thoroughly checked the questionnaire and it is complete in all respects.'

INTERVIEWER'S SIGNATURE:

Received Voucher (please sign):

CHILD _____

APPENDIX E: THE CODES OF BROADCASTING PRACTICE

The Broadcasting Standards Authority which commissioned this research is an independent Crown entity established by the Broadcasting Act 1989. One of its functions is to conduct research. (For a list of the BSA's publicly available research, see Appendix G.)

The functions of the BSA relate to aspects of radio and television content regulation outlined in section 21 of the Broadcasting Act. Principally, they are to:

- encourage broadcasters to develop codes of broadcasting practice, and to approve those codes
- receive and determine complaints about alleged breaches of codes of broadcasting practice, referred by complainants following decisions made by broadcasters
- receive and determine complaints concerning privacy where the complainant has chosen to refer the complaint directly the Authority
- receive and determine complaints that election programmes have breached the codes of broadcasting practice
- publish research and advisory opinions on matters relating to broadcasting standards and ethical conduct in broadcasting.

Section 21(1)(e) of the Act requires the Authority to encourage the development of codes of broadcasting practice. Currently there are four codes: free-to-air television, radio, pay TV, and election programmes. Periodic review of the codes is both necessary and desirable in an environment where broadcast services, service providers, and types of programming are continually evolving. As the ways the public receives entertainment and information change, viewers' and listeners' expectations of them also adjust and need to be monitored. The overall aim of code reviews is to produce codes that are relevant, robust and easily understood by broadcasters and viewers. Research is essential to inform the review process.

The Act's requirement for broadcasters to protect children is currently reflected in the codes for television and radio. The television codes provide for programmes to be classified and the free-to-air television code stipulates timebands during which material classified AO (adults only) may be screened. Free-to-air television programme assessors apply the following classifications:

G – GENERAL

Programmes which exclude material likely to be unsuitable for children. Programmes may not necessarily be designed for child viewers but must not contain material likely to alarm or distress them.

G programmes may be screened at any time.

PGR – PARENTAL GUIDANCE RECOMMENDED

Programmes containing material more suited for mature audiences but not necessarily unsuitable for child viewers when subject to the guidance of a parent or an adult.

PGR programmes may be screened between 9am and 4pm, and after 7pm until 6am.

AO – ADULTS ONLY

Programmes containing adult themes and directed primarily at mature audiences.

AO programmes may be screened between midday and 3pm on weekdays (except during school and public holidays as designated by the Ministry of Education) and after 8.30pm until 5am.

AO 9.30pm – Adults Only 9.30pm-5am

Programmes containing stronger material or special elements which fall outside the AO classification. These programmes may contain a greater degree of sexual activity, potentially offensive language, realistic violence, sexual violence, or horrific encounters.

The free-to-air television code also provides a standard for the consideration of children's interests. The standard and guidelines as at May 2008 are as follows, with revisions to this standard planned to take effect in the latter half of 2008:

STANDARD 9 CHILDREN'S INTERESTS

During children's normally accepted viewing times (see Appendix 1), broadcasters are required, in the preparation and presentation of programmes, to consider the interests of child viewers.

GUIDELINES

9a Broadcasters should be mindful of the effect any programme or promo may have on children during their normally accepted viewing times – usually up to 8.30pm – and avoid screening material which would disturb or alarm them.

9b When scheduling AO material to commence at 8.30pm, broadcasters should exercise discretion to ensure that the content which led to the AO rating is not shown soon after the watershed.

9c Broadcasters should have regard to the fact that children tend to stay up later than usual on Friday and Saturday nights and during school and public holidays and, accordingly, special attention should be given to providing appropriate warnings during these periods.

9d Broadcasters should have regard to the fact that children tend to watch television through to midday on Saturday and Sunday mornings, and during school and public holidays. Accordingly, special attention should be given to providing appropriate warnings during these periods.

9e Scenes and themes dealing with disturbing social and domestic friction or sequences in which people – especially children – or animals may be humiliated or badly treated, should be handled with care and sensitivity. All gratuitous material of this nature must be avoided and any scenes which are shown must pass the test of relevancy within the context of the programme. If thought likely to disturb children, the programme should be scheduled later in the evening.

9f "Scary" themes are not necessarily unsuitable for older children, but care should be taken to ensure that realistically menacing or horrifying imagery is not included.

9g Children's cartoons should avoid gratuitous violence, especially involving humans or human-like creatures unless, even to the youngest of viewers, the themes are clearly fanciful or farcical.

9h In news breaks screened during programming specifically directed towards children, broadcasters should not normally use images or descriptions likely to alarm or disturb children, except in cases of public interest.

9i Broadcasters should recognise the rights of children and young people not to be exploited, humiliated or unnecessarily identified. (See United Nations Convention on the Rights of the Child – Appendix 3)

Reflecting concern for children, pay television networks employ the following classification system for broadcast programmes:

STANDARD P1 CONTENT CLASSIFICATION, WARNING AND FILTERING Viewers should be informed by regular and consistent advice about programme content (including classifications and warnings) and, where available, filtering technology.

Guidelines

CLASSIFICATIONS AND WARNINGS

- (a) These classifications should be broadcast on all content except for news and current affairs and live content:
- G Approved for General viewing
- PG Parental Guidance recommended for young viewers
- M Suitable for Mature audiences 16 years and over
- 16 People under 16 years should not view
- 18 People under 18 years should not view
- (b) Classifications should screen at the beginning of programmes, be included in all electronic programme guides and accompany printed guides where possible.
- (c) News, current affairs and live content is not, because of its distinct nature, subject to classification. However broadcasters must be mindful of children's interests and other broadcasting standards and include warnings where appropriate.
- (d) Visual warning labels should be broadcast immediately prior to content which is likely to distress or offend a substantial number of viewers, particularly where it is likely that viewers would not anticipate this effect due to the context or the nature of the content.
- (e) Visual warning labels will include:
- C Content may offend
- L Language may offend
- V Contains violence
- VL Violence and language may offend
- S Sexual content may offend

Pay TV has the following standard for children:

STANDARD P3

CHILDREN

Broadcasters should ensure that child viewers are protected from unsuitable content.

Guidelines

- (a) Channels targeted at children should only contain content appropriate for children.
- (b) Content not intended for children's viewing should not be specifically promoted to children and will be screened in accordance with standard P1.
- (c) Content classified M or above, especially that containing sexual or violent material, should not screen adjacent to content aimed at children.
- (d) Themes and scenes in fictional content dealing with matters known to disturb children, such as domestic friction or the humiliation or ill-treatment of children, should be appropriately classified and scheduled.

- (e) Any portrayal of realistic violence in content likely to be viewed by children should be scheduled and classified with care.
- (f) Security systems, eg, filtering technology, which are in place to protect children, should be clearly and regularly promoted to subscribers.

The privacy standard, contained in all of the broadcasting codes of practice, is highly relevant to the protection of children. It reads:

In the preparation and presentation of programmes, broadcasters are responsible for maintaining standards consistent with the privacy of the individual.

The privacy principles developed by the BSA, and which it applies to determine complaints made under the privacy standard, are as follows:

- 1. It is inconsistent with an individual's privacy to allow the public disclosure of private facts, where the disclosure is highly offensive to an objective reasonable person.
- 2. It is inconsistent with an individual's privacy to allow the public disclosure of some kinds of public facts. The 'public' facts contemplated concern events (such as criminal behaviour) which have, in effect, become private again, for example through the passage of time. Nevertheless, the public disclosure of public facts will have to be highly offensive to an objective reasonable person.
- 3. (a) It is inconsistent with an individual's privacy to allow the public disclosure of material obtained by intentionally interfering, in the nature of prying, with that individual's interest in solitude or seclusion. The intrusion must be highly offensive to an objective reasonable person.
 - (b) In general, an individual's interest in solitude or seclusion does not prohibit recording, filming, or photographing that individual in a public place ('the public place exemption').
 - (c) The public place exemption does not apply when the individual whose privacy has allegedly been infringed was particularly vulnerable, and where the disclosure is highly offensive to an objective reasonable person.
- 4. The protection of privacy includes the protection against the disclosure by the broadcaster, without consent, of the name and/or address and/or telephone number of an identifiable individual, in circumstances where the disclosure is highly offensive to an objective reasonable person.
- 5. It is a defence to a privacy complaint that the individual whose privacy is allegedly infringed by the disclosure complained about gave his or her informed consent to the disclosure. A guardian of a child can consent on behalf of that child.
- 6. Children's vulnerability must be a prime concern to broadcasters, even when informed consent has been obtained. Where a broadcast breaches a child's privacy, broadcasters shall satisfy themselves that the broadcast is in the child's best interests, regardless of whether consent has been obtained.
- 7. For the purpose of these Principles only, a 'child' is defined as someone under the age of 16 years. An individual aged 16 years or over can consent to broadcasts that would otherwise breach their privacy.
- 8. Disclosing the matter in the 'public interest', defined as of legitimate concern or interest to the public, is a defence to a privacy complaint.

The codes and information about the television and radio public complaints system are available from the BSA, PO Box 9213, Wellington or from www.bsa.govt.nz

APPENDIX F: RECENT LITERATURE

Children's Media Use and Responses: a review of the literature

In late 2006, the BSA commissioned a review of the international and New Zealand literature on children's media use and response spanning the years 1997 to 2007. The review, *Children's Media Use and Responses: a review of the literature*, focused on children between five and fourteen years old, and examined three areas:

- 1. Access and use of media
- 2. The social contexts of media use, and
- 3. Responses to media

While the literature reviewed was primarily about children's interactions with traditional forms of broadcast media – television and radio – literature about the impact of 'new' media such as the internet and cellphones was also included.

The review was prepared by researchers from the Victoria University of Wellington School of Psychology and Massey University's School of Journalism. It is available on the BSA's website www.bsa.govt.nz under 'Publications'.

Summary - Literature Review Findings

MEDIA ACCESS AND USE

In 1975, television was still in its infancy in New Zealand, but by 2005, roughly 65% of households owned more than one television, 68% owned a computer, 68% owned a DVD player, and 60% had access to the internet at home. Yet in 2005, television was still the dominant media children interacted with at home. While children had more access to a wider variety of technology, they were not necessarily cutting back on their use of traditional broadcast technology.

Access to new media is seen as highly desirable with the concurrent perception that children who do not have such technology may suffer negative repercussions for their employment, educational, and social prospects. In New Zealand, children on the wrong side of this so-called 'digital divide' are more likely to be from households with a lower socio-economic status, of Māori descent, or from single-parent families.

There are reports that children can traverse the digital divide, but there is little research separating what children say they can do with new media, and what they actually do and think about new media (especially when so much of it is used in the privacy of the bedroom).

SOCIAL CONTEXTS OF MEDIA USE

Children's use of media facilitates particular types of social interactions with family and friends. These interactions are central to the ways in which children understand, value, and benefit from their use of audio-visual technology. Two key social contexts for media use are the home environment, and the peer group.

MEDIA IN THE HOME ENVIRONMENT

Private and personal media use is often blamed for affecting children's emotional, physical, social, educational, moral, and cognitive well-being. Despite this, surveys of personal media ownership suggest that children's desires for 'media-rich' lifestyles are increasingly being met.

Whether children are granted or denied personal access to media is largely dependent on the individual child's family structure, the parenting style of the caregiver and the socio-economic status of the household. Such factors, along with more practical issues (such as house size and working habits of parents), can also determine whether parents see personal media use and ownership as 'good' or 'bad' for children.

MEDIA AND THE PEER GROUP

Children will often use media in the company of others whether it is physically watching television with a friend or talking to peers in cyberspace. Knowledge of popular culture serves as an important cultural resource and as a form of social capital that can help a child establish and demonstrate a shared cultural identity.

If a child is inexperienced with newer forms of audio-visual technology, they are often shown the rules, practices, and meanings by older and more experienced children. To some extent, the knowledge passed from child to child is unique to their age group (particularly regarding the use of text and language) and can thus be understood as a 'skill' restricted to, and owned by, children.

CHILDREN'S RESPONSES TO MEDIA

'Response' includes both how media impacts on children (effects research), and how media content is actively experienced by children.

To examine perceptions of what is 'bad' for children to watch on television, responses to sexual content and scary content are considered. Children have demonstrated clear moral opinions about what constitutes 'good' and 'bad' viewing for children their age, although generally these accounts constitute why other, less experienced children should not view certain material.

RESPONSES TO SEXUAL CONTENT

The Younger Audience (Walters and Zwaga, 2001) reported that 40% of parents considered sexual content unsuitable for children, a concern second only to violent content, considered unsuitable by 56%. Research indicates that children are very aware of parental concerns regarding sexual content (eg embarrassment), and that parents underestimate what children already know about sex, and children's ability to deal with content they do not wish to see.

It has been suggested that a greater degree of exposure to sexually oriented genres can be associated with a more liberal attitude to sex and earlier sexual activity. Other research has pointed to television as offering a 'healthy' source of information about sex to children, more so when parents shy away from such conversations (or vice versa).

RESPONSES TO SCARY CONTENT

Recent research has largely demonstrated that children are competent viewers of frightening material, but this competency is dependent upon the child's understanding of the fictional level of the film or programme, as well as the production standards in that kind of genre. These skills are as much reliant upon the child's developmental stage as they are on the kinds of viewing behaviours and viewing literacy they are socialised into in the home.

Amongst all the content on television, it is news coverage that is considered by children to be the most violent. Younger children often experience fear in regard to coverage surrounding natural disasters, and older children (around 9 and over) report fear in response to more abstract threats, such as war or harm to the environment.

Both younger and older children report greater levels of fear when news stories have a local component or relevance.

REFLECTIONS AND DIRECTIONS FOR FUTURE RESEARCH

The reviewers concluded that the use of child-appropriate research methods should be emphasised in the context of children inhabiting a rapidly expanding new media environment. The 'new media' environment invites interactive communication where users need to be mindful about purpose, authority, validity, and intentionality. The reviewers ask, 'Are children explicitly mindful about such facets in new media?'

Rather than being naīve and unsophisticated, children are active agents in their relationships with media and bring with them a host of skills and knowledge.

The challenge for the future is to study in an inter-disciplinary theoretical and methodological fashion how children's cognitive, social, and ecological development interfaces with their media use, access, and responses.

Media and Communications in Australian Families 2007

A major study by the Australian regulator for broadcasting, the internet, radiocommunications and telecommunications, ACMA, into media and communications in Australian family homes was published in December 2007.

Australian children's use of electronic media and the way parents mediate that use were studied. Researchers investigated how the internet, free-to-air and pay television, radio, cellphones and games fit into the lives of Australian young people and their families.

The findings were gathered from the three-day time-use diaries of 1003 children aged eight to 17 years and a telephone survey of 751 parents from a nationally representative sample of households with children aged eight to 17 years. The survey identified the electronic media and communications devices in family homes, the time children spent using them, parental attitudes to that use, and the way that families negotiated their children's use of media and communications.

TIME USE

Australian children and young people in 2007 spent almost half (49%) of their 'aggregate discretionary time' over three days (7 hours and 2 minutes) on electronic media and communications activities.

Electronic media and communications activities were more popular when children and young people were spending time alone, including watching free-to-air television (30%), listening to recorded music (25%), and playing video/computer games (24%, which excludes online games against other players).

Television viewing was the dominant media activity for Australian children. The researchers found that although the eight to 17 year-olds surveyed watched similar amounts of television, older children spent more time on activities such as the internet, listening to music or using cellphones.

Generally, electronic media and communications devices were found to be as pervasive in Australian homes with lower incomes as in those with greater means. However, equipment such as DVD recorders, broadband internet, hard-drive recorders, advanced cellphones and MP4 personal digital players were less common in lower income households.

PARENTAL CONCERNS

Australian parents appear to have few concerns about the impact of their children's participation in electronic media and communications activities; however, 39% expressed at least some concern about their child's use of the internet. Four out of five parents considered their child's television and cellphone use to be beneficial; but 30% had concerns about television, and 24% about cellphones. Video/computer games were the mediums least likely to be considered beneficial. Similar to television, 28% of parents were concerned about the video/computer games their child played.

PARENTAL MANAGEMENT

Most Australian parents reported that management of their children's media and communications activities was easy. However, some of the 'challenges' they experienced in relation to some devices and activities included:

- Difficulty in preventing exposure to inappropriate content or influences a particular challenge with the internet, and also seen with television content and cellphone communications
- Devices being used behind closed doors or out of the home particularly a challenge with cellphones; also a factor with other devices
- The ability for children to control their own use of a device or impede supervision for example, phone lock, computer password, hiding their web browsing, changing television channels when the parent is out of the room
- Difficulty keeping up with technological advances more problematic for the internet than cellphones or games; not an issue with television
- How readily accessible the technology is particularly television, but also other devices

Australian fathers were less likely than mothers to be involved in setting rules and negotiating agreements with their children about their use of electronic media and communications devices, although they were more involved in setting rules for sons, and around internet use generally.

DEVICES IN THE HOME

The table below compares the devices in Australian family households reported in the ACMA study, with those in New Zealand homes as reported in the present study.

| | ACMA study: TOTAL H'HOLDS WITH THE DEVICE (N=751) | BSA study: MEDIA IN CHILDREN'S HOMES (N=604) |
|------------------------|---|--|
| Television | 100% | 99.5% |
| Cellphone | 97% | 96% |
| Radio | Not asked | 95% |
| DVD player | 97% | 92% |
| Computer | 98% | 88% |
| Video | 89% | 79% |
| Digital camera | Not asked | 75% |
| Games console for TV | 77% | 66% |
| MP3 player | 76%* | 56% |
| Decoder | 32%** | 47% |
| Handheld games console | 48% | 35% |
| Camcorder | Not asked | 34% |
| Other*** | Not comparable | 2% |

*Percentage includes MP4 players (17% of households, p.34)

** Have access to subscription television

*** New Zealand survey only

DEVICES IN CHILDREN'S BEDROOMS

Televisions were found in 21% of Australian children's bedrooms. This figure was down from 25% in 1995. Conversely, the present study shows an increase in New Zealand children who have a TV in their bedroom, 27%, up 9% since 2001. Twenty-eight percent of those TVs (n=151) also had a recording device. In Australia, of those children with a TV in their bedroom, 9% also had a DVD player, 6% a VCR, and 1% access to pay TV. This last finding equates with the New Zealand situation where just 1% of New Zealand children say they can watch pay TV in their bedrooms.

RADIO USE

The time-use diaries completed by 1003 children aged between eight and 17 years over a three day period revealed that age was a major factor in radio listening for Australian children. Thirty-seven percent of 15-17 year-olds compared with 24% of 8-11 year-olds recorded that they listened to the radio. These percentages are low compared with the present New Zealand findings for 6-13 year-olds where 76% reported listening to the radio at home or while in a car.

'NEW' MEDIA

The ACMA report, like the present one, also examined in some detail the impact of new media such as computers, the internet, and cellphones on children's lives. The full report, which we commend to our readers, is available online at this address: http://www.acma.gov.au/WEB/STANDARD/pc=PC_310893

In conclusion, it should be noted that the Australian media and communications environment is regulated quite differently to the New Zealand one. For a description of the differences please consult the BSA/Ministry for Culture and Heritage 2006 publication *Issues facing broadcast content regulation* available online at this address: http://www.bsa.govt.nz/ publications/IssuesBroadcastContent-2.pdf

APPENDIX G: BSA PUBLICATIONS

BSA PUBLICATIONS AS AT MAY 2008.

| TITLE | YEAR | AVAILABILITY | BROADCASTING STANDARDS/Other |
|--|------|--------------------------|--|
| Seen and Heard: Children's Media Use, Exposure, and Response | 2008 | Report & www.bsa.govt.nz | Children's interests/ Programme classification/ General media use |
| Balancing Act: a review of the balance provision in the New Zealand broadcasting standards | 2007 | www.bsa.govt.nz | Balance |
| Media Literacy Information in New Zealand: a comparative assessment of current data in relation to adults | 2007 | www.bsa.govt.nz | Media literacy (adults) |
| Children's Media Use and Response: a review of the literature | 2007 | www.bsa.govt.nz | Children's interests, good taste and decency |
| Assessment of BSA Decisions | 2006 | www.bsa.govt.nz | Assessment of decisions |
| Issues facing broadcast content regulation | 2006 | www.bsa.govt.nz | Regulatory framework |
| The future of media regulation: is there one? | 2006 | www.bsa.govt.nz | Regulatory framework |
| Significant Viewpoints; broadcasters discuss balance | 2006 | www.bsa.govt.nz & book | Balance |
| Freedoms and Fetters: Broadcasting Standards in New Zealand | 2006 | www.bsa.govt.nz & book | Good taste and decency, Balance, Fairness, Talkback |
| Portrayal of Māori and Te Ao Māori in Broadcasting: the foreshore and seabed issue | 2005 | www.bsa.govt.nz & book | Balance, fairness, accuracy |
| Findings of a complainants survey | 2004 | www.bsa.govt.nz | Assessment of complaints process |
| Real Media Real People (Privacy and Informed Consent in Broadcasting) | 2004 | Book | Privacy, fairness and informed consen |
| Television Violence in New Zealand [cross-agency research published by AUT] | 2003 | www.tv-violence.org.nz | Violence |
| The Younger Audience | 2001 | Book | Children's Interests |
| Attitudes Towards Good Taste and Decency in Broadcasting Among Māori | 2001 | Report | Good taste and decency |
| Attitudes Towards Good Taste and Decency in Broadcasting Among Pacific Peoples | 2001 | Report | Good taste and decency |
| Monitoring Community Attitudes in Changing Mediascapes | 2000 | Book | GTD / BFA/ violence / discrimination / privacy /classification and warnings |
| Privacy: Interpreting the Broadcasting Standards Authority's Decisions 1990 to 1998 | 1998 | Book | Privacy |
| Community Attitudes to Adult Material on Pay Television | 1997 | Report | Good taste and decency |
| Perspectives on Pornography | 1995 | Report | Good taste and decency |
| Balance and Fairness in Broadcasting News (1985-1994) | 1995 | Report | Balance and Fairness |
| Power and Responsibility: Broadcasters Striking a Balance | 1994 | Book | Balance |
| Attitudes and Perceptions of Television Violence | 1994 | Report | Violence |
| Sophie Lee's Sex | 1993 | Report | Good taste and decency |
| Perceptions of "Good Taste and Decency" in Television and Radio Broadcasting | 1993 | Report | Good taste and decency |
| Balance, Fairness and Accuracy in News Current Affairs: Literature Review | 1993 | Report | Balance, fairness and accuracy and |
| Public Opinion Research on Alcohol Advertising on Radio and Television | 1992 | Report | Liquor promotion |
| Television Sex | 1992 | Report | Good taste and decency |
| TV News Violence 11-17 Feb 1991 and 10-16 Nov 1991 | 1992 | Report | Violence |
| Television Violence Content Analysis of 11-17 Feb (Massey University) | 1991 | Report | Violence |
| Survey of Community Attitudes and Perception of Violence on Television | 1990 | Report | Violence |
| Research into the Effects of Television Violence: an Overview | 1990 | Report | Violence |
| Classification and Standards in Children's Television Programmes | 1990 | Report | Children's interests Classification |
| Attitudes to Acceptable Standards of Language (Swearing and Blasphemy) On New Zealand Radio and Television | 1990 | Report | Good taste and decency |

LIST OF FIGURES

| Figure 1. Media in children's homes |
|--|
| Figure 2. Media that children say they use at home |
| Figure 3. Media that children say they use in their bedroom |
| Figure 4. Locations of the TVs that children use and the percentage of TVs that |
| have a recording device |
| Figure 5. Access to pay TV in children's bedrooms |
| Figure 6. Social patterns of children's TV viewing |
| Figure 7. Programmes that children like to watch on TV |
| Figure 8. Programmes that children like to watch on TV by age group |
| Figure 9. When children watch television, including recorded TV programmes and videos or DVDs, by day of the week and during school holidays |
| Figure 10. Percentage of children watching TV each night at half-hour intervals (by day of the week and during school holidays) |
| Figure 11. Time between bedtime and when children stop watching TV |
| Figure 12. Locations of children's radio listening |
| Figure 13. Top 10 radio stations children usually listen to |
| Figure 14. Social patterns of children's radio listening |
| Figure 15. Types of radios that children listen to |
| Figure 16. When children listen to the radio by day of the week and during school holidays |
| Figure 17. Percentage of children listening to the radio at night at half hour intervals |
| Figure 18. Time between bedtime and when children stop listening to the radio |
| Figure 19. Children's home use of a computer that can connect to the internet |
| Figure 20. Locations where children use a computer and the percentage of computers |
| at each location that are connected to the internet |
| Figure 21. Social patterns of children's internet and computer or video game use |
| Figure 22. When children use the internet and play computer or video games |
| by day of the week and during school holidays |
| Figure 23. Percentage of children using the internet at night at half-hour intervals |
| Figure 24. Time between bedtime and when children stop using the internet |
| Figure 25. The cellphones that children use |
| Figure 26. Social patterns of children's cellphone use |
| Figure 27. What children do with their cellphones |
| Figure 28. When children use cellphones by day of the week and during school holidays |
| Figure 29. Percentage of children using a cellphone at night at half-hour intervals |
| Figure 30. Time between bedtime and when children stop using their cellphone |
| Figure 31. Media use by 4-5 year-old children |
| Figure 32. Top 10 radio stations that parents usually listen to when children are around |
| Figure 33. Parents who record TV programmes shown after the 8.30pm watershed and when they watch these programmes |
| Figure 34. Percentage of children in each age group usually up at half-hour intervals during a week night (Sunday to Thursday) |

| Figure 35. Percentage of children in each age group usually up at half-hour intervals during a weekend night (Friday and Saturday) |
|--|
| Figure 36. Parents' and children's awareness of the time when programmes not suitable for children are shown on TV |
| Figure 37. Frequency of parents' use of classifications and warnings to guide their children's viewing behaviour |
| Figure 38. Children's reactions when they see challenging content on TV |
| Figure 39. Children's reactions when they hear challenging content on the radio |
| Figure 40. Children's reactions when they see challenging content on the internet |
| Figure 41. Frequency of parents' concerns about their children's exposure to content on TV, the internet, the radio, or on cellphones |
| Figure 42. Parents' concerns about the content of news or current affairs programmes |
| Figure 43. Use of parental controls on TV decoders and pay TV channels |
| Figure 44. Use of blocking/filtering software to restrict internet access and the percentage of children who say they can bypass this software |
| Figure 45. Influences on parents' rules about children's media behaviour |

LIST OF TABLES

| Table 1. Reasons why children like watching TV 18 |
|--|
| Table 2. Other things that children do while watching TV 22 |
| Table 3. The proportion of children in the younger, middle, and older age groupswho are still watching TV at 8.30pm and 9.30pm |
| Table 4. TV content that has bothered or upset 9-13 year-old children 52 |
| Table 5. Radio content that has bothered or upset 9-13 year-old children. 53 |
| Table 6. Internet content that has bothered or upset 9-13 year-old children 53 |
| Table 7. Television content that children feel is inappropriate for children |
| Table 8. Radio content that children feel is inappropriate for children 57 |
| Table 9. Internet content that children feel is inappropriate for children 58 |
| Table 10. Cellphone use that children feel is inappropriate for children. 60 |
| Table 11. Children's reasons why they should not do, hear, or see inappropriate things |
| Table 12. How children know that a TV programme is not for them |
| Table 13. Parents' and Children's awareness and use of the 8.30pm watershed |
| Table 14. Concerns that parents have about their child's television viewing |
| Table 15. Concerns that parents have about their child's radio listening 76 |
| Table 16. Concerns that parents have about their child's internet use 77 |
| Table 17. Concerns that parents have about their child's cellphone use |
| Table 18. Parents' rules and restrictions regarding their child's television viewing 80 |
| Table 19. Parents' rules and restrictions regarding their child's radio listening |
| Table 20. Parents' rules and restrictions regarding their child's computer use 83 |
| Table 21. Parents' rules and restrictions regarding their child's cellphone use 85 |

2nd floor, Lotteries Commision Building 54-56 Cambridge Terrace PO Box 9213, Wellington 6141, New Zealand Telephone: (04) 382 9508 Freephone: 0800 366 966

www.bsa.govt.nz

